



**Wheat Belt Public Power District
Board of Directors**

POLICY

Subject: Customer Requested Service Connections or Disconnects After Business Hours		Policy No. C-19
Original Issue Date: 9-20-2002	Date of Last Review: 4-23-10	Page 1 of 1

Customer requested service connections or disconnects are normally completed by Wheat Belt crews during normal work hours, Monday thru Friday 7:00 A.M. - 3:30 P.M.

Understanding that emergencies and other special circumstances can be valid reasons for exceptions to this policy, but also recognizing that the resulting additional costs to Wheat Belt of such nonbusiness hours connect or disconnect activity would be distributed across the entire customer base, the following general policy will apply:

Should a request be received from a customer for connection of a new service, the disconnect of an existing service or postponement of a maintenance activity, for the customer's convenience during non-working hours, the request for exception may be approved by the Operations Manager. It would be necessary for the customer to have all required and appropriate permits or other required paperwork completed to have such a request considered. Should such an exception be approved because of emergency or special considerations, the customer will be made aware and needs to agree that all District costs to perform the work and other costs attributable to the special connection or disconnect, will be billed to and paid by the customer.

_____, President Date: _____